



FineSteps Cancellation, Refund and Credit Policy

Private Lessons

- With less than 24 hours cancellation notice, the full lesson fee is payable.
- Whilst there may be exceptional circumstances these will be given due consideration case by case.

Classes and Events

- No refunds or credit will be given for missed classes.
- No refunds or credit will be given for missed events.
- Whilst there may be exceptional circumstances these will be given due consideration case by case.

Classes/Events Cancellation by FineSteps

- In the unlikely situation that FineSteps must cancel a class/event, credit will be offered, and refunds made where appropriate.
- We reserve the right to cancel any class/event due to insufficient demand. In this case a full refund will be given.